



November 1, 2024

RE: BIO-CAT Winter Schedule – Order Deadlines

Dear Valued Customer:

In observance of the upcoming 2024 Holiday season, BIO-CAT will be closed on the following dates:

- **Thursday, November 28 and Friday, November 29**
- **Monday, December 23, 2024 through Wednesday, January 1, 2025**

Normal hours of operation will resume on Thursday, January 2, 2025.

For companies that need material shipped prior to BIO-CAT's holiday break, **all orders must be received no later than Monday, December 2, 2024**. Note that these dates do not guarantee shipment prior to the end of 2024 as our blending capabilities are based on raw material availability. Our team will provide any backorder updates as necessary.

As with years prior, we anticipate production to be at full capacity right up to our holiday shutdown. Should you have any questions, please do not hesitate to contact your Account Manager.

From our BIO-CAT family to yours, have a safe and happy holiday season!

